

Job Position : Finance & Support Services Director

WHO WE ARE

World Vision Foundation of Thailand is a Christian humanitarian, development and advocacy organization devoted to improving the lives of children, their families and communities by tackling the root causes of poverty. With nearly 50 years of experience in the country, we help all people regardless of race, gender, and religion.

OUR SELECTION PROCESS

We embrace diversity, employing people from a variety of cultural and religious backgrounds. We take our child and adult safeguarding responsibilities seriously and we are committed to providing an environment that is safe for children. All successful candidates will undergo all required pre-employment checks which is inclusive of a criminal record check. Our stringent recruitment procedures make sure the safest and most suitable people work with the children in our programmes.

Come join our team in Thailand, be part of our more than 33,000 staff working in 100 countries and share the joy of transforming vulnerable children's life stories!

Learn more about our work at worldvision.or.th

PURPOSE OF POSITION

The Finance & Support Services Director plays a pivotal role in setting the direction and overseeing the management of Finance and Accounting, Supply Chain (Procurement and Logistics), Information Technology & Knowledge Management (IT & KM), as well as Asset, Facilities, and Administrative Services. The position ensures that all operations are efficient, transparent, and fully compliant with Partnership Policies, Global Standards, and legal requirements.

In addition, this role serves as a Strategic Business Partner to all core functions—including Resource Development, Program Acquisition & Management, Program Quality & Implementation, and other support functions—to maximize the value of organizational resources and to strengthen the mission of improving the well-being of children, families, and communities in a sustainable way.

MAJOR RESPONSIBILITIES

1. Financial Stewardship and Strategic Partnering: 60%

- Oversee the organization's financial and accounting management in compliance with Finance Policies, Partnership Standards, international best practices, and national legal requirements, ensuring transparency and credibility.
- Establish systems for budget planning, cost control, and financial reporting that are accurate, complete, and auditable to support evidence-based strategic decision-making.
- Act proactively as a business partner to all functions (RD, PAM, PQ&I, and Support Functions) to ensure effective use of financial resources aligned with strategic goals.
- Drive cost efficiency and effectiveness by establishing and enforcing measures; providing cost analysis, benchmarking, and recommendations to optimize resource utilization at all levels; and collaborating with Supply Chain to develop and refine procurement policies and procedures for goods and services.

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- Lead and develop the Finance team: Provide strong, Christ-centered servant leadership; hire, retain, and motivate competent staff; coordinate onboarding and continuous development (e.g., accounting, Sun Systems, grant/risk management, leadership); offer coaching and succession planning; and ensure efficient, high-quality service delivery.
- Influence, partner, and uphold standards: Actively engage in NO Senior Management and strategic regional/partnership meetings; build internal/external networks; facilitate non-finance leaders' understanding of financial statements; ensure finance policies are understood across stakeholders; promote shared resource networks; and model alignment with WVI's mission, core values, and Covenant of Partnership.

2. Supply Chain Excellence and Emergency Readiness: 10%

- Direct and strengthen procurement, warehouse management, and supply chain operations to ensure efficiency, transparency, and value for money, in full compliance with Partnership Policies and Standards.
- Drive strategic sourcing and vendor relationship management to generate long-term value and mitigate organizational risks.
- Develop mechanisms for emergency procurement and logistics management to ensure timely responses to disasters or emergency situations, enabling continuous field and program operations.
- Partner with RD and PAM to ensure procurement and resource mobilization align with donor requirements and organizational mission.

3. Information Technology and Knowledge Management: 15%

- Set the strategic direction and oversee the organization's IT systems, ensuring alignment with Global IT Standards and Data Security Policies to guarantee stability, security, and trust in information use.
- Promote and develop Knowledge Management (KM) systems and digital innovations to improve operational efficiency, knowledge sharing, and evidence-based decision-making.
- Provide IT and KM support as a business partner to RD, PAM, PQ&I, and Support Functions by aligning technological solutions with operational needs.
- Monitor and adopt emerging technologies in line with Partnership directions and global trends.

4. Asset, Facilities and Administrative Leadership: 5%

- Manage the organization's assets, facilities, and physical resources in compliance with the Partnership Asset Management Policy and national legal requirements, ensuring proper stewardship, transparency, and accountability.
- Oversee the management of the Bangkok Training Center and Headquarters, including lease agreements, building security and maintenance, and facility services (meeting rooms and office support) to enable effective operations for staff, leadership, and external stakeholders.
- Implement asset lifecycle management, covering maintenance, transfer, disposal, or community handover of assets, in compliance with Partnership Standards and legal frameworks.
- Act as a business partner with all functions to ensure asset and facility management supports the mission and sustainability of the organization.

5. Enterprise-wide Business Partnering & People Development: 10%

- Partner with Resource Development (RD) to support budgeting, cost management, and resource allocation for fundraising and marketing activities.
- Collaborate with Program Acquisition & Management (PAM) on financial proposals, grant/contract compliance, and donor reporting requirements.
- Support Program Quality & Implementation (PQ&I) in managing budgets, procurement, and field operations in alignment with Partnership Standards.

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- Work closely with Support Functions (HR, Branding & Comms, Strategy & OE) to provide IT solutions, budget management, and resource support for efficient operations.
- Define and implement strategies for staff capacity development within Finance & Support Services, ensuring alignment with Partnership Standards and readiness for future challenges.
- Foster a business partnering culture within the team, enabling staff to work effectively across functions with a proactive and collaborative mindset.
- Lead talent management and succession planning to develop future leaders and ensure continuity of functions within the department.
- Promote continuous learning and development through training, coaching, and knowledge exchange, both nationally and across the Partnership network.

KNOWLEDGE, SKILLS AND ABILITIES

- Bachelor's degree or higher in a relevant field such as Accounting, Finance, Business Administration, Logistics Management, or other related disciplines.
- Professional certifications in accounting or finance (e.g., CPA, ACCA, CFA) will be considered an advantage.
- Additional training or certifications in Leadership, Risk Management, Supply Chain, IT Governance, or Non-Profit Financial Management will be an asset.
- Minimum of 5–10 years of progressive experience in finance and accounting, including finance operations, audit, compliance, and budgeting.
- At least 5 years of senior management or executive-level experience in large organizations or international institutions, particularly in Finance, Supply Chain, IT, or Administrative Services.
- Direct experience in NGOs/INGOs or organizations operating under global standards and donor compliance frameworks.
- Demonstrated transformational leadership with the ability to inspire and drive teams through change.
- Experience in developing and leading diverse teams across Finance, Supply Chain, IT, and Administration, while fostering a culture of business partnering.
- Skilled in succession planning and building a sustainable talent pipeline for future leadership.
- Strong skills in negotiation, communication, and collaboration, both internally and externally.
- Experience engaging with internal/external auditors, regulatory authorities, and partners in Supply Chain/IT.
- Ability to collaborate effectively with all functions to support the organization's strategic objectives.
- Proven ability in medium- to long-term financial planning, resource allocation, and cost control, ensuring alignment with Partnership Policies and donor requirements.
- Knowledge of Supply Chain Management, Strategic Sourcing, and Emergency Procurement.
- Strong understanding of IT systems and Knowledge Management (KM) to support organizational operations and strategic decision-making.
- Solid knowledge of good governance, transparency, donor accountability, and Partnership Standards compliance.
- Understanding of the INGO context, especially in relation to finance, procurement, and asset management.
- Commitment to operate and make decisions in alignment with World Vision's Core Values and Code of Conduct, ensuring trust, collaboration, and credibility with all stakeholders.

As a child focused organization, World Vision Foundation of Thailand is committed to the safeguarding of children, therefore any offer of employment is conditional upon the successful completion of applicable background checks, including a criminal records check.

By submitting your application, you understand and accept that World Vision Foundation of Thailand will process the data you provide for the purposes of your application and in accordance with the World Vision Foundation of Thailand - Job Applicant Privacy Notice.

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Applicants are required to send a CV and cover letter via email to Banyen_Muenjob@wvi.org
Tel. 02-0229200 Ext.154. Applications will be reviewed on a rolling basis, with interviews scheduled with suitable candidates on a rolling basis. Any questions or requests for additional information can be directed to the emails and phone number above.

